

Disaster Information Specialization Program

Information Roles in Disaster Management Chat Transcript July 18, 2012

Donna Evans:Loud and clear

NLM DIMRC:DIMRC can hear you

Heather Hoven, Nancy Pugh:Nancy and I can hear you as well.

Bob Pringle, Spokane:regrettably, I cannot - I was planning to use my computer speakers. Do I need to use the phone?

Diane Kunichika:I can hear you fine.

heather moberly:I can hear you

Debra Host view:You do need to use the phone for audio

Bob Pringle, Spokane:OK, thanks

Bob Pringle, Spokane:Yes, I can hear now

Siobhan Champ-Blackwell:Conference Number(s): 1-888-757-2790 Participant Code: 745907

Siobhan Champ-Blackwell:Please do not put your phone on hold! thanks!

Mary Virginia Taylor:Shreveport, LA Hurricane,, heat wave, aviation disaster

Erin J.:Toledo, OH:Tornado, Ice Storm

Bob Pringle, Spokane:Spokane, WA: Power outages, Human diseases, Surface vehicle accidents

Rachel Helbing:Barberton (near Akron) OH: snowstorms, tornadoes, heat waves

Mary Marix>New Orleans. Flood, Bridge Collapse, Power Outage

Margaret:Kirksville, MO: Tornadoes, Drought, Hailstorms

Cathryn Chiesa:Cathryn Chiesa (1) hurricanes (2) tornadoes (3) ice storms

Heather Hoven, Nancy Pugh:Mobile, AL- Thunderstorms, Hurricanes and Drought (Heather)

Donna Evans:Houston: Floods, Heat Waves, Hurricanes

guest:Jacksonville FL - hurricane, flood, power outage

Paula Craig:Shreveport, LA Thunderstorm, active shooter, infectious diseases

Katherine Rickett:Greenville NC - 1)Hurricanes 2) thunderstorms 3) floods

heather moberly:Stillwater, OK - (1) tornadoes (2) ice storms (3) heat wave

lisa pogue:Arlington, VA terrorism, heat waves, power outages

sshitanishi:Honolulu, HI: flood, power outages, tsunami

Missy Harvey - NN/LM MAR:Pittsburgh, PA--Snowstorms, Flooding, and Heat Wave

Nancy Goodwin:I'm from Middletown, CT and my top 3 hazards are snowstorms, surface vehicle accidents, and hurricanes.

Lizzie Friedman:Chicago, IL - Severe storms, flooding, tornadoes

Lori Graham:Carrollton GA:Tornadoes, floods, ice storms

Holly Henderson:Springfield, Missouri: Tornado, Ice Storms, Thunderstorms

NLM DIMRC:power outages; hurricanes; terrorism

Lori Graham:storms

Danielle :Hamilton, Ontario, Canada. 1) industrial explosions or HAZMAT 2)Tornadoes 3) winter things.

Montie' Dobbins:Shreveport, LA thunderstorms, floods, ice

Matt Wilcox:New Haven, CT - 1)Snow/ice storm, 2) Power Loss, 3) hurricane

Tony Frisby:TJU in Philly: Heat Wave, Power Outage, Computer virus

Rita Vick:Rita Vick, Aiea, HI earthquake, tsunami, power out

Cheryl Banick:hurricanes, snow storms, internal power or water failure

Heather Hoven, Nancy Pugh:Nancy Pugh, Mobile, AL - hurricanes/tornadoes/floods, surface vehicle accidents and thunderstorms

Sharon Hrabina:Sharon Hrabina - Pocono Mts., PA ice storms, floods, power outages

Diane Kunichika:Honolulu, Hawaii power outages, tsunamis, earthquakes

Joy Kennedy:Chicago area: hazards--snowstorms/heatwave, HAZMAT, aviation accidents
Lynne Ferrell:Springfield, IL: tornadoes, snow/ice storms, heat waves, human diseases
Tony Frisby:who is worried about space objects?
Montie' Dobbins:In Shreveport, we had space objects from Discovery fall in local parking lots.
Montie' Dobbins:It was awful.
Jackie Davis:San Diego, CA earthquake; power outage
Joy Kennedy:Isn't this an unlikely but possible hazard since space objects might land anywhere.
Isabel López :Isabel, Costa Rica: earthquakes, floods, landslides and volcanic activity
Paula Craig:cannot hear
Paula Craig:followed link
Joy Kennedy:Paula, did you dial in to 1-888-757-2790 and add the participant code?? that's how you get the audio...via the phone.
Siobhan Champ-Blackwell:Conference Number(s): 1-888-757-2790 Participant Code: 745907
Paula Craig:Thank you, I can hear now.
heather moberly:Veterinarians are on the list in large part because of their public health and epidemiology training.
Mary Virginia Taylor:Can't hear Robin since the quiz went up.
Lori Graham:How does one approach their Director of Emergency Management?
Priscilla Stephenson:pls repeat question
Lori Graham:yes thanks!
Danielle :these courses help build a business case too!
Margaret Cobb:Thanks!
Margaret:Thank you!
Holly Henderson:Great presentation. Thank you!
Arantxa:Thank you! see you tomorrow
Matt Wilcox:thx
Cathryn Chiesa:Thanks
Rita Vick:Thank you, Robin!
Lori Graham:Thanks!
Heather Hoven, Nancy Pugh:Thanks for the presentation! See you tomorrow.
Lynne Ferrell:are there any disaster or emergency preparedness journal that you read?
Kathy Davies:very informative presentaton.. interesting ideas for librarian partnerships/collaboration
Lynne Ferrell:yes!! thanks
Lynne Ferrell:I'll send you an email
Sharon Hrabina:Sharon Hrabina - Thank you
Arantxa:I am interested in information management systems to apply in disaster management and response. Any suggestion to read?
Arantxa:Can you spell the website, please?
Siobhan Champ-Blackwell:link to Disaster Journals: <http://disaster.nlm.nih.gov/dimrc/medscilit.html>
Arantxa:Thanks, I hadn't listened well the surname
Arantxa:;))
Lynne Ferrell:Great...thank you both
Siobhan Champ-Blackwell:http://www.mlanet.org/education/dis/info_roles.html
Siobhan Champ-Blackwell:sorry, that is not the moodle pag
Siobhan Champ-Blackwell:page
Siobhan Champ-Blackwell:at the bottom of that page is the moodle link
<http://mla.mrooms.org/login/index.php>
Siobhan Champ-Blackwell:log in as guest

Siobhan Champ-Blackwell:thanks Robin. we are going to end the recording now

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Lynne Ferrell:yes, can hear you :)

Heather Hoven, Nancy Pugh:You're up and running!

Mary Marix:Hearing you fine. Mary

Erin Jones:we can hear you :-)

Rita Vick:Hi, Robin - can hear you fine.

Robin Featherstone:<http://www.iscramlive.org/portal/>

Arantxa Cayon, PAHO:Thank you!

Siobhan Champ-Blackwell:To join the call: Conference Number(s): 1-888-757-2790 Participant Code: 745907

Joy Kennedy:Robin--would you consider sharing some of these searches more broadly via an article or somewhere on the web?

Joy Kennedy:thanks

Bob Pringle, Spokane:Provide easy links (perhaps like a Libguide page) to refresher info on first aid, disaster planning & care, local agencies & plans, online tools, etc., for your agency planners & authorities. Keep it accessible for them, & to meet their needs.

Danielle :coordination of people & data collection, because we can't do patient care.

Katherine Rickett:develop a list of one-click sites for decontamination of victims of potential sources in the community such as a nuclear power plant

Heather Hoven, Nancy Pugh:Heather's idea: Using the computer's as a base for a program, use our library as a set-up location to organize unsolicited responders.

Jamie:Assist researchers in developing data capturing tools for use in the field pre-disaster

Erin Jones:For hospital medical library: establish essential med book list for when power goes out

Matt Wilcox:Help the group doing the disaster management plan find the information they need to create the plan

Kathy Davies:train first responders on mobile resources

Montie' Dobbins:Work with local media to have those sites available in the event of an emergency. Lots of people go to media sites for info, too.

745907:Set up a DropBox for information - updates, photos, etc., - that can be shared by a large number of people in different locations

Cathryn Chiesa:Cathryn Chiesa (privately): Provide lists of resources to schools and libraries for helping children cope with the aftermath of disasters

Montie' Dobbins:Educate the public before the disaster on what they can do.

Nancy Goodwin:Train emergency dept providers on WISER, since these patients will come directly to the hospital.

Joy Kennedy:Research existing resources and develop information like PSA scripts, blog posts, scripts for Twitter to use on social media to educate and inform the public about transportation of casualties, emergency first aid since people will want to help and this will channel that productively.

Arantxa Cayon, PAHO:Establish a data base using a social media mobile app, to allow responders to log themselves and provide info about where are they working, what are they doing and the needs found.

Margaret Cobb:Sometimes publishers open content up during disaster. Directing disaster personnel to that would be good.

Lynne Ferrell:Have information on basic first aid instructions ready as needed

Evelyn:develop a check-in plan for arriving responders, including self-dispatched, and request their cooperation in checking out when leaving

Elisa Cortez:coordinate access/login to online resources...we keep a shortened "quick deployment" list of resources for our staff that go out & may not be on-campus or near connectivity

Rachel Helbing:Create an open data map for people to share info about what roads are closed, bridges are washed out, survivors are congregating, etc.

Montie' Dobbins:Have a collection of print resources, just in case online resources aren't available.

Diane Kunichika:create a stand-alone app customized for the locations/environment on resources (preferably stand-alone since probably no wifi) to other mobile resources eg WISER from NLM

Jackie Davis:We had a power outage in Southern Ca last year. These ideas assume computer or smart phone access, both of which were not available.

Heather Hoven, Nancy Pugh:Write short easy-to read basic instructions for individual situations- sort of flash cards . These could be on basic protection, first aid, burn care, contamination and distributed to survivors, media, etc.

Rita Vick:Keep leader in each area current on what other areas are doing/experiencing via instant messaging or other messaging.

Lori Graham:Ensuring alternative access to evidence based literature like MOA agreements with local, regional, national and even international libraries.

Jackie Davis:We were the liaison between staff and battery operated radio for disseminating information.

Arantxa Cayon, PAHO:You are right, Jackie, we should think an alternative to do the same using other technologies

Cheryl Banick:For our hospital, be a secondary site for personnel to meet and coordinate activities, with the availability of phone, fax, computer, copier, and space. Library staff can assist in messaging, and other tasks as requested.

Heather Moberly:have already identified and marked core print resources that responders can get from your library with a map of where they are in the facility if they're not normally all shelved together.

Montie' Dobbins:Yeah, Heather. I know some libraries keep those print resources on a cart.

Isabel López :The responders always tell us that they don't have time to read in emergencies and we should work taking that into account.

Arantxa Cayon, PAHO:the library of the hospital or another accessible point can be set up as an information point, where all the info is provided

Heather Hoven, Nancy Pugh:We actually have those labeled with a Hurricane Symbol on the shelf as well.

sshitanishi:research and develop a list of resources in order to make it available on the campus website for general reference and feature during emergency situations. It could also be made available in print.

Lynne Ferrell:have emergency or disaster preparedness websites bookmarked for quick access

Arantxa Cayon, PAHO:According to Isabel, the basic information could be summarized before the disaster in a friendly and not time consuming to read

Montie' Dobbins:A lot of it comes down to educating as much as possible before something happens so people can prepare. Responders and public alike!

Joy Kennedy:The ham radio system is a great tip since in an emergency national media aren't helpful and local resources are more prized by the public. With smart phones the charge however can last a while so info via Twitter or blog or website would still be useful.

Evelyn:use battery-powered devices for creating lists and spreadsheets on missing persons, resources available, etc

Heather Hoven, Nancy Pugh:Have consumer based disaster info website on our consumer health information website

Heather Hoven, Nancy Pugh:Also I want to pose a question to the rest of the class: Our Campus Police Dept. now has a Facebook page for students to have faster access to Emergency Information faster since

most students check the Facebook app on their cell phones before the campus website. Do your campuses or locations have this as well?

Heather Hoven, Nancy Pugh:Apologies for the typos

Lizzie Friedman:Heather and Nancy--I am a college student, and I receive campus emergency information via text.

Heather Hoven, Nancy Pugh:Lizzie, that's terrific! We do that as well but our system has a few bugs to work out.

Heather Hoven:our university has an emergency system where we register our preferred phone number (presumably cell) to receive voice or text emergency alerts.

Heather Hoven, Nancy Pugh:Heather that sounds great as well!

Kathy Davies:our institution has a similar alert service

Cathryn Chiesa:Ditto on email and text alerts at my university

Cheryl Banick:We have similar where the system will try all phone numbers and e-mails listed, until there is a confirmation of receipt of the message.

Heather Hoven, Nancy Pugh:This is so good to know that our campus is catching up. Thanks everyone!

Joy Kennedy:If a hospital librarian is involved with a patient education committee it might be a way to suggest that disaster information for the patients and their families be developed. That would be one way for a foot in the door for greater involvement in disaster management.

Erin Jones:Regis, I'd like to "Phone a Friend"!

Cheryl Banick:The answers are being cut off from the bottom of each tiny box.

Tony at TJU:2nd question doesn't scroll to other choices

Tony at TJU:same for 3?

Heather Hoven, Nancy Pugh:We can't see the bottom answers as well for the last two questions.

Cheryl Banick:No they won't scroll either.

Danielle :same issue here, only one option visible for each Q

Kathy Davies:me too only A& B are showing

Heather Hoven, Nancy Pugh:BRAVO!

Barbara Folb:Is there a 5th choice for the Stafford act question?

Cheryl Banick:Can you adjust more the Stafford, as it's still cut off, thanks!

Rachel Helbing:I can only see A and B for the Stafford Act question.

Rachel Helbing:Thanks!

Joy Kennedy:I can see both B and D about the Stafford Act

Heather Hoven, Nancy Pugh:I think it did both the the Act really got us the money more than anything.

Louise Montgomery:Provide internet access.

Barbara Folb:Email access

Tony at TJU:first site for assigning volunteers

Danielle :'triage' volunteers and h.c. personnel from neighbouring communities.

Heather Hoven, Nancy Pugh:As an organizational center for training and allocating resources.

Nancy Goodwin:Provide cell phone recharging and internet access.

Evelyn:update maps with open routes, stores and utilities that are operating

Margaret :Help organize the volunteers/local residents into groups to handle providing information or other activities.

Heather Hoven, Nancy Pugh:Provide hard copies of first aid manuals

Joy Kennedy:Organize and run a volunteer tent where would-be helpers are "triaged", given some established roles and maintain a help needed bulletin board.

Missy Harvey:Showing emergency responders how to use NLM's WISER tool on their smartphones

Bob Pringle, Spokane:Interview briefly about their skills; direct them to areas where folks can use those skills. Provide info to triage supervisors about methods, key points to tell new members of their team.

Heather Hoven, Nancy Pugh:Have a child play area for the families
Cathryn Chiesa:Phone numbers etc, of local emergency services, information about local hotels and eateries, suggestions for mobile apps
priscilla stephenson:provide email access to notify friends and family that they are OK
Cheryl Banick:Help keep track of who is doing what where, so that the ICS will know what volunteers are doing and where.
Elisa Cortez:Our location is centralized but still far enough away from ED activity; command ctr, restrooms, water, electricity, floor space (sleeping/group study rms)
745907:Provide critical itemized information in one location: Updates, current info for lodging and food, hospital maps, etc.
Kathy Davies:connecting volunteers with local resources and existing health care options
Barbara Folb:Be a check in center, take names/ contact info to pass on to response managers
Montie' Dobbins:Sign in/sign out zone for volunteers so you know who is here, who is gone...who has been here a long time and needs to take a break.
Katherine Rickett:provide access to available local resources - any laundromats or restaurants or such that might still be available
Lynne Ferrell:message center for those outside the disaster area to contact
Mary Marix:All of these activities establish the Library as THE place to go for information.
Isabel López :be a focal point to distribute information approved by authorities and health providers
Donna Evans:Provide a place for the mandated rest periods for volunteers.
745907:Set up Google and Facebook for check-in info and current location of all volunteers
Mary Marix:Be a distribution point for MRSs and water.
Heather Hoven, Nancy Pugh:Keep in constant contact with radio stations for information to hand out over the air
Cheryl Banick:An oasis where the volunteers can go just to rest and reenergize with down time for reading or using the computers, or even just get coffee and donuts, if we can have some food items.
Mary Marix:...that's MREs and water.
Mary Marix:again MREs
Heather Hoven, Nancy Pugh:Speaking of MREs reminds me that we could also be a central standpoint for the military and local sources to meet
Heather Hoven, Nancy Pugh:if the situation was bad enough
Lynne Ferrell:safety information--MSDS sheets, unstable locations
Erin Jones:I always think of questions later...can I email you later?
Margaret :This was very interesting. How can we get more information about classes required for the Disaster Information Specialization?
Heather Hoven, Nancy Pugh:Will this class be available on demand?
Lori Graham:I copied the chat today to assist with the homework.
Cheryl Banick:Is this specialization only available to MLA members?
Debra Host view 2:Robin, can you clarify that they should include their last name on subject line.
Debra Host view 2:\$50 for member, \$70 for nonmembers
Debra Host view 2:We have had 2 individuals receive the level one specialization already!
Bob Pringle, Spokane:so, how do you copy the chat? one screen at a time?
Lori Graham:Highlight and scroll up
Siobhan Champ-Blackwell:i will download a copy of the chat
Margaret Cobb:Click in the chat box, do Control A then Control C then paste into a document
Danielle :or Ctrl-A
Heather Hoven, Nancy Pugh:Is there a FEMA specialization as well?
Siobhan Champ-Blackwell:i will email the transcript to Robin and Deb to share with class attendees

heather moberly:what is the deadline for our homework?

Debra Host view 2:Perfect, I will send to all attendees.

Heather Hoven, Nancy Pugh:Thank you!

Arantxa Cayon, PAHO:Thank you, the transcript will be very useful

Margaret :Could we get a transcript for both days?

Siobhan Champ-Blackwell:yes Margaret

Margaret :Thank you!

NLM DIMRC:FEMA does not have a similar specialization. Look at the DIS curriculum on MLANET.

There's a list of info-relevant FEMA courses. New one on social media announced yesterday.

Heather Hoven, Nancy Pugh:Are we supposed to do Activity 3 also?

Arantxa Cayon, PAHO:this is the link to that FEMA course on social media

<https://training.fema.gov/EMIWeb/IS/is42.asp>

Cheryl Banick:RI Libraries are involved in COSTEP disaster training, planning, and work with libraries in RI.

Heather Hoven, Nancy Pugh:Yes

Heather Hoven, Nancy Pugh:Got it. Thanks again for a great chat. Bye!

Joy Kennedy:Great course Robin

Diane Kunichika:Thanks

Erin Jones:Awesome job, thanks!

Cathryn Chiesa:Robin, Thank you!

Margaret Cobb:Thanks!!

Heidi Nickisch Duggan:Great info, thanks!

Donna Evans:Thanks!

Montie' Dobbins:Thank you!!

Matt Wilcox:thanks, robin

Cheryl Banick:Great course!

Margaret Cobb:Goodbye...

Nancy Goodwin:This was really useful

Rita Vick:Great job, everyone. Enjoyed your presentation and learned a lot!

Arantxa Cayon, PAHO:Very interesting sessions, Thank you!

Donna Evans:)

Barbara Folb:Bye now, thanks for the class, it was well done

Kathy Davies:thank you for a very informative and interesting class

Mary Marix:Thank you.

Lori Graham:Gave an applause, not sure if you seen it.

sshitanishi:thanks everyone!